



Do you feel the change?

The service experience at SZV has changed a lot for our clients.

Things you used to visit, call or e-mail for, you can now request online in your own portal account or better yet, you don't need to contact SZV at all! We're proud of these changes, why? Because over the years we've gotten better at listening to our customers and finding ways to save them time, minimize the back and forth and focus on giving better information. Have a look at some examples of how the service experience has changed for our clients, including Ana, Alex and William.

Ana needs to know if her insurance status is valid

NO MORE

-  Appointments 4 weeks in advance
-  Waiting in line
-  Calling SZV

SELF SERVICE

-  Find out 24/7 online in MySZV account
-  See insurance status online
-  In MySZV account you will see if you need to contact SZV



Alex needs his company's confirmation report

NO MORE

-  Waiting in line
-  Emailing SZV
-  Calling SZV

SELF SERVICE

-  Request this service 24/7 online in Employer Portal
-  With updated company information, you can receive this service online



William gone cardless and needs to see his doctor

NO MORE

-  SZV insurance card in his wallet
-  Forgetting insurance card
-  Losing insurance card

SELF SERVICE

-  Before visiting the doctor he checks his insurance status in his MySZV account
-  He only needs to show his doctor a valid Sint Maarten ID or valid Passport (any nationality)

